











These figures are based on 295 clients who contacted the Welfare Rights Service between 01/09/2017-31/08/2018

The Service gained £491,433.05 for the tenants through claiming benefits, challenging decisions, writing off debts and charitable grants.

Welfare Rights Service End of Year 2017/18

An additional £5348 was claimed through the Warm home Discount for tenants in low income households, and a grant of £1675 was awarded from Cash for Kids to help low income families buy Christmas presents for their children in December 2017.