



Hillhead Housing Association 2000

2023 Annual Assurance Statement

The Management Committee of Hillhead Housing Association confirms that it has assurance that the Association is compliant with the Regulatory Standards of Governance and Financial Management including: -

- all the relevant requirements set out at chapter 3 of the Regulatory Framework
- all relevant standards and outcomes in the Scottish Social Housing Charter.
- all relevant legislative duties.

As part of this process, we have been self-assessing our compliance against a broad range of evidence from both internal and external independent sources. These have included: -

- Quarterly Performance Reports on our Housing and Repairs Service
- Quarterly Financial Management Reports provided by our Finance Agents
- Internal and External Audit Reports
- Feedback from Tenant Surveys
- Benchmarking Reports from Scotland's Housing Network
- Reports, advice, and information from members of the Management Team
- Assurance Mapping
- Assurance Statement Baseline Review carried out by an external auditor

Equalities & Human Rights

We believe that the way we deliver services and develop policies is generally consistent with an equalities and human rights approach. We know, though, that this is an emerging agenda and that so far there is little in the way of housing-specific guidance. We are collecting all relevant statistics in line with current SHR guidance and will continue to base our approach on published guidance from SHR, CIH Scotland and the Scottish Human Rights Commission to inform our work to review our own approach and consider whether any changes might be needed to our services or policies.

Tenant Safety

The Committee is assured that it meets all duties in relation to tenant and resident safety and has the appropriate assurance on our levels of compliance with all relevant safety requirements.

During a recent internal audit, we have identified some areas where we can improve on the administration of our procedures in relation to the management of damp and mould; however none of these are material non-compliance.

Date of Meeting of Management Committee: -

4 October 2023

Signed by

Chairperson

On behalf of the Management Committee